

Multifactor Authentication – Logging In

Multifactor authentication (MFA) is now available for all PACER users. MFA provides an added layer of security that helps protect users from cyberattacks that steal passwords, significantly reducing the risk of unauthorized access.

This learning aid describes the login process once you have enrolled in MFA, and what to do if you do not have access to your MFA method(s).

Step 1. Navigate to <https://pacer.uscourts.gov/>.

Step 2. In the top right corner, click the **Log in to...** link, and then click **PACER Log in**.

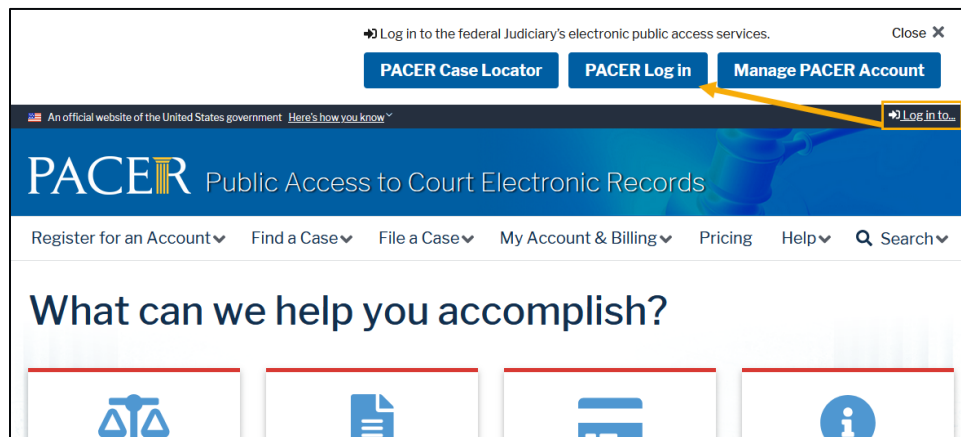


Figure 1: PACER website homepage

Step 3. Enter your PACER username, password, and client code (if needed); select PACER Case Locator or a court, and click **Login**.

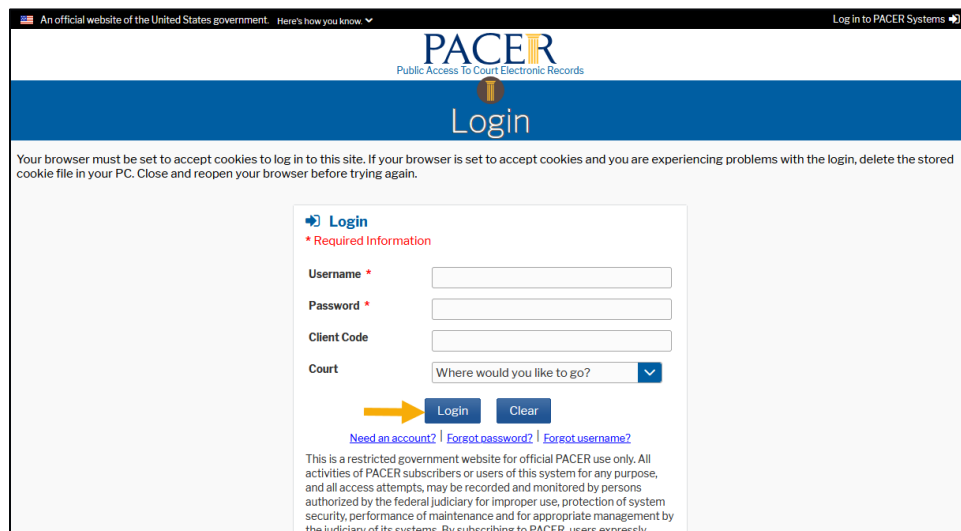


Figure 2: National PACER Login page

Step 4. Enter the one-time passcode displayed on your authentication application (app) (Figure 3) or one of your backup codes (Figure 4) in the passcode/backup code text field, and click **Submit**.

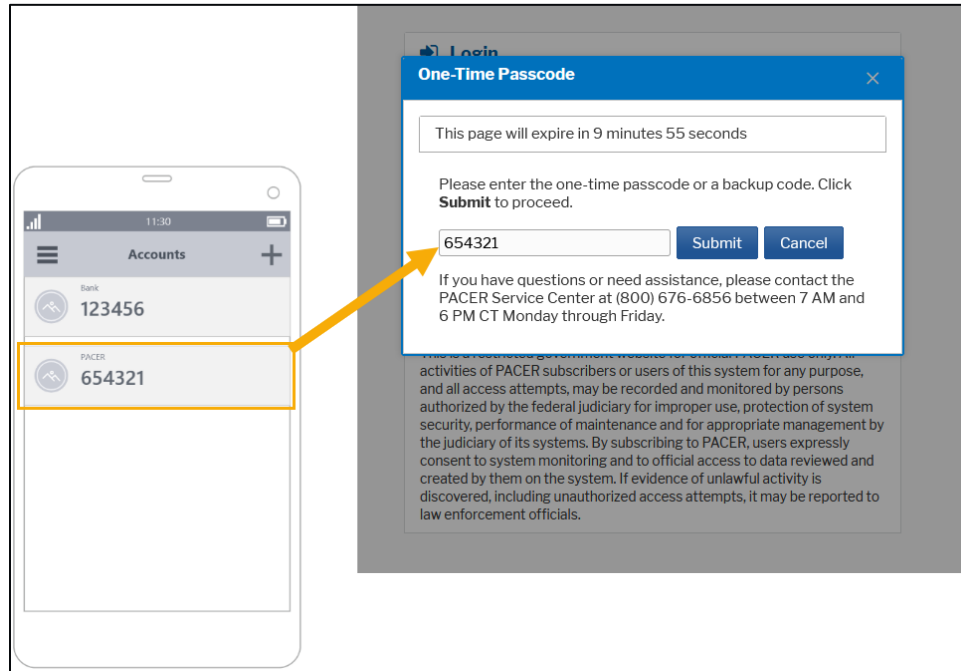


Figure 3: An illustration of a generic authentication app display and screenshot of the One-Time Passcode dialog box

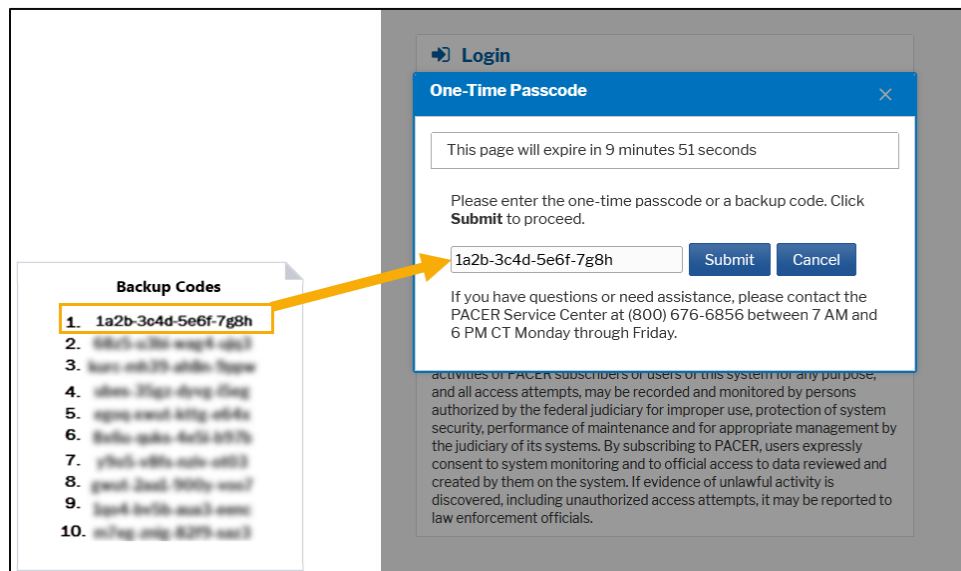


Figure 4: An illustration of a list of backup codes and screenshot of the One-Time Passcode dialog box

NOTE: Each backup code can only be used once. It is recommended that you use your last backup code to get a new set of backup codes.

Step 5. Check the redaction agreement checkbox, and click **Continue**.

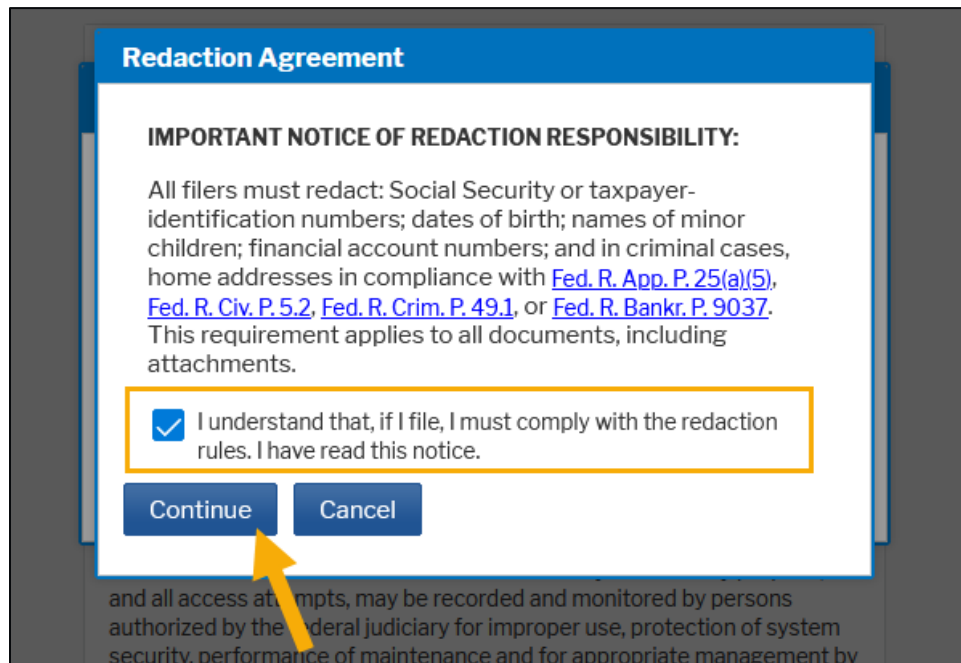


Figure 5: Redaction Agreement dialog box

Step 6. You will be directed to the PACER Case Locator or the selected court's CM/ECF system.



Figure 6: PACER Case Locator landing page

Logging in Without Access to Your MFA Method(s)

If you lose, forget, or misplace your device or backup codes, a one-time passcode can be sent to the email associated with your PACER account, allowing you to log in to Manage My Account and either set up a new authentication app or get new backup codes.

Step 1. Navigate to <https://pacer.uscourts.gov/>.

Step 2. In the top right corner, click the **Log in to...** link, and click **Manage PACER Account**.

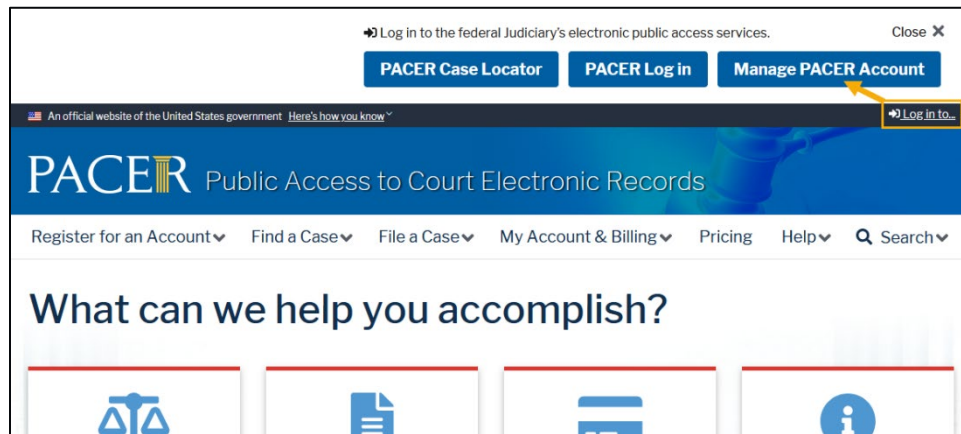


Figure 7: PACER website homepage

Step 3. Enter your PACER username and password, and click **Login**.

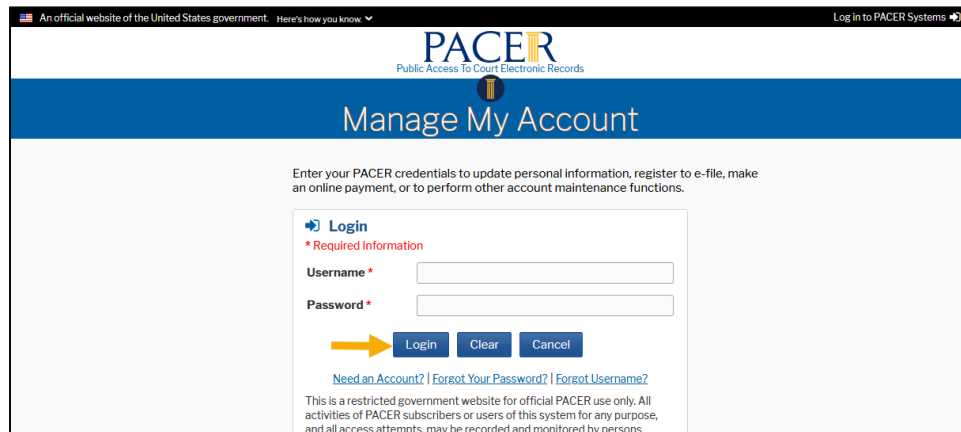


Figure 8: Manage My Account login page

Step 4. Click the **Click here if you need a one-time passcode** link.

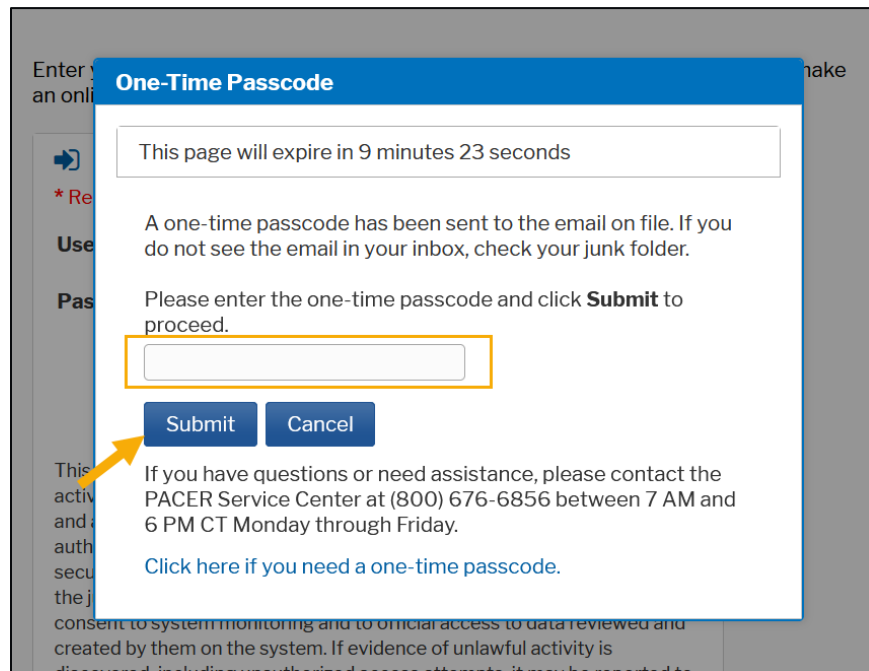
Figure 9: One-Time Passcode dialog box

Step 5. Enter your answer to the security question, and click **Submit**.

A one-time passcode is sent to the email address associated with the PACER account to verify that the account holder authorizes accessing Manage My Account.

Figure 10: Request One-Time Passcode dialog box

Step 6. Enter the one-time passcode from the email, and click **Submit**.



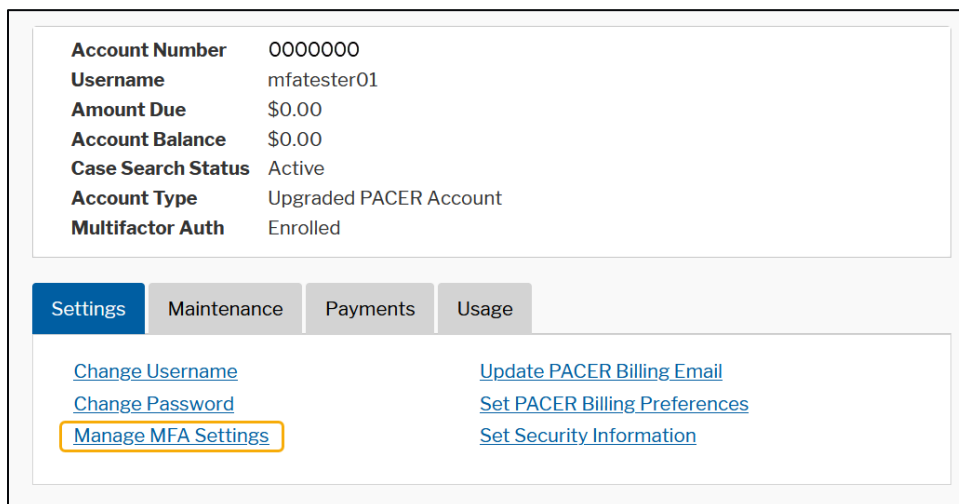
The dialog box is titled "One-Time Passcode" and has a blue header. It contains the following text: "This page will expire in 9 minutes 23 seconds". Below this, it states: "A one-time passcode has been sent to the email on file. If you do not see the email in your inbox, check your junk folder." It then asks the user to "Please enter the one-time passcode and click **Submit** to proceed." There is a text input field for the passcode, which is highlighted with an orange border. Below the input field are two buttons: "Submit" and "Cancel". At the bottom, it provides contact information for the PACER Service Center and a link: "Click here if you need a one-time passcode." An orange arrow points from the "Submit" button to the "Manage MFA Settings" link in Figure 12.

Figure 11: One-Time Passcode dialog box

TIP

If the security code email does not appear, check the junk email folder.

Step 7. Click the **Manage MFA Settings** link.



The landing page displays account information in a table:

Account Number	0000000
Username	mfatester01
Amount Due	\$0.00
Account Balance	\$0.00
Case Search Status	Active
Account Type	Upgraded PACER Account
Multifactor Auth	Enrolled

Below the table are four tabs: "Settings" (selected), "Maintenance", "Payments", and "Usage". Under the "Settings" tab, there are six links arranged in two columns:

- Change Username
- Change Password
- Manage MFA Settings (highlighted with an orange border)
- Update PACER Billing Email
- Set PACER Billing Preferences
- Set Security Information

Figure 12: Manage My Account landing page

Step 8. Add another authentication app or generate new backup codes.

Multifactor Authentication Methods

⚠ Multifactor authentication (MFA) provides an extra layer of security to your account by requiring additional verification to log in. Once you enroll in the service, you must enter a one-time passcode using one of the methods below.

Authentication apps
Set up an authentication app to sign in using a one-time passcode. You may add up to 5 apps.
What is an authentication app? ⓘ

Test Phone Delete

Add App

Backup codes
Backup codes generated on 04/18/2025 Delete

Cancel

Figure 13: Multifactor Authentication Methods page

NOTES:

PACER users with filing and all other types of CM/ECF-level access will need to set up an MFA method to access CM/ECF and PACER.

You cannot view backup codes previously generated.

TIPS

If you lost your device, you should delete the authentication app associated with that device.

To get new backup codes, you need to delete your current backup codes.